

Why register? Registering your charger on InCharge’s network will allow you to monitor your charger on InControl™ charge management software which gives you real-time remote control of your charger(s) and full access to all your charging data.

Prior to Registration

1. Ensure installation instructions are followed closely.

Manuals can be found at inchargeus.com/manuals.

Note: Please make sure your installer is aware that the wire and overcurrent protection need to be rated for 125% of the max load of the charger. This is per NEC code 625.41 (EV chargers are considered a continuous load).

Max Current Output	40A	48A	80A
Recommended Breaker	50A	60A	100A

2. Submit photos and specify amperage of breaker, wire size and fuses for the installed charger(s) to InCharge.

Your InCharge POC will provide a link where you will need to upload the photos. For warranty purposes, these photos will need to be reviewed by InCharge prior to registration.

Note: We suggest you provide your installer with the link and the list of photos needed so they can upload the photos at the time of installation.

Required photos:

- Circuit breaker or fused disconnect
- Wire termination inside charger
- Wire showing labeled size
- Front view of installed charger

IMPORTANT: Do not use your charger(s) until InCharge reviews the required photos. Your charger(s) will not be warrantied until InCharge approves the installation.²

Registering your Charger(s)

1. Complete registration via link sent by your InCharge POC.

You will need to input your site name, address, Lat/Long coordinates, and serial number (SN) of the charger. Need help finding the coordinates of the charger? How to determine coordinates on Google Maps.

Note:

- (1) On both ICE and ABB AC chargers, the SN is located on a sticker on the right side of the charger. On ICE chargers the SN will begin with EX, and for ABB chargers it will begin with TACW.
- (2) For ICE AC chargers, do not confuse the SN with the model number. The SN is 20 digits.

2. Notify your InCharge POC once you have submitted the self-registration form.

After Registration

1. Look for an email with the link to your InControl dashboard

An invitation link will be sent following the on-site commissioning appointment. When you log into your InControl dashboard, you will receive training material on how to utilize many features of the platform. If you want more one-on-one training, please contact your InCharge POC for scheduling.

Note: If you have not received the invitation link within 3 business days, please check your junk/spam folder or reach out to your IT department as these emails are often blocked or quarantined by firewalls.

¹ While these recommendations by InCharge are intended to assist and guide you with your deployment and installation of your new chargers, these are meant only as suggestions. InCharge insists that you do your research and come to your own conclusions, as your say is the final one and InCharge does not accept, and you expressly release InCharge from, any liability for any accidents or damage which arises out of your following of InCharge’s recommendations during the installation and final commissioning process.

² Please reference your signed proposal with InCharge and specific warranty documentation for terms and conditions on warranty activation.