

EVSE Success With InControl™



Service Contracts Are Most Effective When Paired With InControl

InService and InControl Charge Management & Maintenance Software work together to maximize charger performance, extend asset lifespan, and deliver operational confidence across the EV ecosystem.



Most Cost-Effective Path to Reliability

Reduce costly delays and misdiagnoses. Gain remote insights and avoid unnecessary truck rolls.

Minimize Downtime

Detect issues faster, diagnose accurately, and resolve efficiently to keep your chargers online and operating.

Maximize Service Investment

Turn reactive support into proactive value through remote diagnostics and insights.

You Choose How We Connect

OCPP enables real-time communication between charging hardware and the InControl platform.



InControl is One of Only Six U.S. Based Platforms OCPP 2.0.1 Certified

InControl Connection	Charger Monitoring	Manage Service	User Can Use InControl	Additional Capabilities
Fleet/AppPay/Public	✓	✓	✓	<ul style="list-style-type: none">• Smart Charging• Access Control• Remote Start/Stop• Alerts• Reporting• and more
Data Pass Through	✓	✓	✓	<ul style="list-style-type: none">• Alerts• Reporting
Charger Diagnostics	✓	✗	✗	✗

Already Have a Charge Management Platform in Place?

That's okay, you can keep it. InControl is flexible and designed to work with your existing setup.

Connection Type	What You Keep	What You Gain With InControl
Data Pass Through	Your current CMS (limited InControl Access)	<ul style="list-style-type: none"> Charger alerts, reports, and managing service requests Remote charger diagnostics and repair
Charger Diagnostics	Your current CMS (no InControl Access)	<ul style="list-style-type: none"> Remote diagnostics and repair

*Charger must be OCPP 1.6 or 2.0.1 compliant to connect to the InControl Network

InControl Software Plans

InControl License	What's Included	Annual Price (per port)
Fleet	InControl Smart for L2/DC Chargers. Includes InControl License, Data Plan Access.	ACL2: \$300 DCFC: \$324
AppPay	InControl Smart for L2/DC Chargers. Includes InControl License, Data Plan Access. Mobile payment app/roaming capabilities.	ACL2: \$444 DCFC: \$396
Public	InControl Smart for DC Chargers. Includes InControl License, Data Plan Access. Mobile payment app/roaming capabilities credit card payment management.	DCFC: \$540
Data Pass Through	Pass through of charging session data to customer's CMS; visibility into chargers via InControl but no software controls.	All chargers: \$72
Charger Diagnostics	InCharge can see and manage chargers on our network; no visibility into chargers via InControl for the customer.	All chargers: \$48

Upgrade Your Service with Remote Charger Monitoring

Active Remote Monitoring & Reporting is an optional enhancement to any InControl connection. Providing around the clock charger tracking, issue alerts, performance reports, and remote reset by the InCharge support team. If a charger issue requires a service tech dispatch, the InCharge support team will create a work order and, with customer approval, will schedule a service visit.

Active Remote Monitoring & Reporting	ACL2: \$50/month DCFC: \$200/month
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Get started with a plan that's right for you.

Connect with an Expert ▶