CP6000

Networked Charging Station

Site Design Guide

IMPORTANT SAFETY INSTRUCTIONS

SAVE THESE INSTRUCTIONS

WARNING: This manual contains important instructions for Home Flex. When using electric products, always follow basic precautions, including the following:

WARNING:

1. **Read and follow all warnings and instructions before servicing, installing, or operating the ChargePoint® charging station.** Install and operate only as instructed. Failure to do so may lead to death, injury, or property damage, and will void the Limited Warranty.
2. **Instructions applicable to Installation and Site Design GuidesOnly use licensed professionals to install your ChargePoint charging station and adhere to all national and local building codes and standards.** Before installing the ChargePoint charging station, consult with a licensed contractor, such as a licensed electrician, and use a trained installation expert to ensure compliance with local building and electrical codes and standards, climate conditions, safety standards, and all applicable codes and ordinances.**Instructions applicable to Service, Operation & Maintenance Guides Only use licensed professionals certified by ChargePoint for installation and service, adhere to all national and local building codes and standards, and ensure compliance** with local building and electrical codes and standards, climate conditions, safety standards, and all applicable codes and ordinances. Inspect the charging station for proper installation before use.
3. **Always ground the ChargePoint charging station.** Failure to ground the charging station can lead to risk of electric shock. The charging station must be connected to a grounded, metal, permanent wiring system, or an equipment grounding conductor should be run with circuit conductors and connected to the equipment grounding terminal or lead on the Electric Vehicle Supply Equipment (EVSE). Connections to the EVSE shall comply with all applicable codes and ordinances.
4. **Install the ChargePoint charging station on a concrete pad using a ChargePoint-approved method.** Failure to install on a surface that can support the full weight of the charging station can result in death, personal injury, or property damage. Inspect the charging station for proper installation before use.
5. **This charging station is not suitable for use in Class 1 hazardous locations, such as near flammable, explosive, or combustible vapors or gases (This charging station is not suitable for use in any ATEX classified area, such as near flammable, explosive, or combustible vapors or gases).**
6. **Supervise children near this device.**
7. **Do not put fingers into the electric vehicle connector.**

8. **Do not use this product if any cable is frayed, has broken insulation, or shows any other signs of damage.**
9. **Do not use this product if the enclosure or the electric vehicle connector is broken, cracked, open, or shows any other signs of damage.**
10. **Use only copper conductor wire rated for 90 °C (194 °F).**
11. Do not operate the charging station in temperatures outside its operating range of -40 ˚F to 122 ˚F (-40 ˚C to +50 ˚C).
12. Ensure the charging cable is positioned so it is not stepped on, tripped over, or subjected to damage or stress. Do not close a garage door on the charging cable.

IMPORTANT: Under no circumstances will compliance with the information in a ChargePoint guide such as this one relieve the user of the responsibility to comply with all applicable codes and safety standards. This document describes approved procedures. If it is not possible to perform the procedures as indicated, contact ChargePoint. ChargePoint is not responsible for any damages that may result from custom installations or procedures not described in this document or that fail to adhere to ChargePoint recommendations.

Product Disposal

Applicable to NA - Do not dispose of as part of unsorted domestic waste. Inquire with local authorities regarding proper disposal. Product materials are recyclable as marked.

Applicable to EU - To comply with Directive 2012/19/EU of the European Parliament and of the Council of 4 July 2012 on waste electrical and electronic equipment (WEEE), devices marked with this symbol may not be disposed of as part of unsorted domestic waste inside the European Union. Enquire with local authorities regarding proper disposal. Product materials are recyclable as marked.

Document Accuracy

The specifications and other information in this document were verified to be accurate and complete at the time of its publication. However, due to ongoing product improvement, this information is subject to change at any time without prior notice. For the latest information, see our documentation online at ChargePoint Product Reference Documentation.

Copyright and Trademarks

Symbols

This guide and product use the following symbols:

DANGER: Risk of electric shock

WARNING: Risk of personal harm or death

CAUTION: Risk of equipment or property damage

IMPORTANT: Critical detail that must be followed to achieve intended results

NOTE: Important contextual details or procedural clarifications

REINSTALL NOTE: Essential instructions to follow when reinstalling a part or component

Read the manual for instructions

Ground/protective earth

Illustrations Used in this Document

The illustrations used in this document are for demonstration purposes only and may not be an exact representation of the product. However, unless otherwise specified, the underlying instructions are accurate for the product.

Contents

Revision History

This page provides a summary of revisions made, listing the month and year of each update along with a brief description of the changes made.

Month & Year	Description
February, 2026	This version includes the following updates: 1. The content in the Site Design Guidelines chapter is reorganized into a more logical and streamlined sequence for improved usability. 2. The concrete specifications in the Civil and Mechanical Design topic is revised to enhance accuracy, clarity, and technical precision.
November, 2025	This version includes the following changes: • Information on Ethernet communications for external network connections is added under the Ethernet Requirements section in the Connectivity chapter. • Floor to the top-wall-bracket dimension corrected in Wall Mount illustration.
October, 2025	Updated to note that design allows for maximum wire size of 1/0 AWG in Canada and 2/0 in United States.

Introduction 1

This document describes how to design a project site for the ChargePoint® CP6000 networked charging station for electric vehicles. This includes guidelines and best practices for electrical infrastructure and capacity planning, construction, and concrete work required prior to installation of charging stations and cellular signal requirements.

NOTE: ChargePoint charging stations are available in various product lines and configurations. Images in this document might not match your station exactly; however, the information is applicable unless otherwise noted.

IMPORTANT: Ensure that the installation complies with all applicable codes and ordinances.

Access ChargePoint documents at ChargePoint Product Reference Documentation.

Document	Content	Primary Audiences
Datasheet	Full station specifications	Site designer, installer, and station owner
Site Design Guide	Civil, mechanical, and electrical guidelines to scope and construct the site	Site designer or engineer of record
Concrete Mounting Template Guide	Instructions to embed the charging station template in a concrete pad with anchor bolts and conduit placement (these may also be included in the Site Design Guide)	Site construction contractor
Construction Signoff Form	Checklists used by contractors to ensure the site is correctly completed and ready for product installation	Site construction contractor
Installation Guide	Anchoring, wiring, and powering on	Installer
Operation and Maintenance Guide	Operation and preventive maintenance information	Station owner, facility manager, and technician
Service Guide	Component replacement procedures, including optional	Service technician

Document	Content	Primary Audiences
	components	
Declaration of Conformity	Statement of conformity with directives	Purchasers and public

Site Design Guidelines 2

Initial Site Guidelines

Designing electrical infrastructure to support current and future EV charging demand can help avoid costly upgrades later as EV adoption grows.

Complete an on-site evaluation to determine conduit and wiring requirements from the panel to the proposed parking spaces, as well as to measure cellular signal levels and identify suitable locations for any necessary cellular signal booster equipment.

If you have pre-existing infrastructure or are using your own preferred electrical contractor to prepare your site, a Construction Signoff Form by a ChargePoint Operations and Maintenance (O&M) partner is required to certify compliance with electrical code, and to ensure everything was prepared to ChargePoint specifications.

IMPORTANT: You must be a licensed electrician and complete online training to become a ChargePoint certified installer. If you do not complete training, you cannot access the ChargePoint network to complete installation. Find online training at: https://www.chargepoint.com/partners/training-certification. If the charging station is not installed by a ChargePoint certified installer, using a ChargePoint approved method, it is not covered under warranty and ChargePoint is not responsible for any malfunctions.

Plan for the Future

Consider current EV charging needs and also potential future needs as EV adoption grows.

- Consider running raceway or conduit to all planned EV parking spots and pulling electrical wiring from the panel to meet current needs.
- Consider installing a dedicated electrical panel for EV charging and leveraging ChargePoint Power Management. This efficiently uses available power at a site to support more EV charging ports than would otherwise be possible.

Charging Station Placement

To help minimize costs, choose station locations that are as close as possible to the available electrical infrastructure. Selecting these types of locations helps minimize long conduit and wire runs, as well as any trenching work.

WARNING: The charging station must be installed on a level concrete base or a flat wall rated for the weight of the station. Asphalt cannot support the full weight of the station. Failure to install the station on a suitable surface may cause the station to tip over, resulting in death, personal injury, or property damage.

Layout Considerations

To ensure a successful and cost effective installation of the charging stations, the following layout factors should be carefully evaluated:

- Identify station locations for EV charging spots.
- Charging stations can be installed either indoors or outdoors.
- They can be mounted on walls or in the ground (pedestal mount).
- Charging stations do not have an integrated active ventilation system.
- To help minimize costs, choose station locations that are as close as possible to the available electrical infrastructure.
- Consider locations where it will be easy to add future stations.
- Consider how easily drivers can find the stations they need to access.
- Identify suitable locations with smooth, plumb surfaces for wall mount stations or suitable floor surfaces for pedestal mount stations.
- Consider a layout to minimize electrical infrastructure costs to all proposed EV parking spaces.
- Avoid or minimize trenching requirements.
- Comply with regional accessibility laws, regulations, and ordinances. The Flex Pro charging station must not block ramps or pathways and the height of the interactive display cannot exceed the maximum height as dictated by local laws.
- For stall parking, ChargePoint recommends using perpendicular parking stalls to better accommodate EVs with front and rear charge ports.
- Use dual-port pedestal mount stations where possible in open areas for adjacent parking or adjoining parking spaces.
- Consider protective bollards and wheel blocks where appropriate, especially for open tandem parking spaces.
- If the charging station has a camera, orient the camera towards the parking space.
- Use professional cellular test equipment to measure cellular signal levels to ensure adequate cellular coverage at the station installation location. To ensure adequate signal strength in underground or enclosed parking structures, cellular repeaters may be required. Use an indoor antenna located near EV parking spaces and an outdoor antenna typically located at the garage entrance ceiling or on the rooftop where cellular signals are best. See Connectivity for more details.
- When the charging stations cannot be placed close enough to the source of power to avoid undesirable line losses, consider increasing the size of the conductors.

- When the circuit conductors must be larger than the maximum wire sizes allowed (1/0 AWG for Canada; 2/0 AWG for United States) you may need a disconnect nearby to the station and terminate the upsized conductor at the line side lug of the disconnect. Then, connect a short length of conductor (max of 1/0 AWG for Canada, max of 2/0 AWG for United States) to the load side lug of the disconnect and the station. Adding disconnects close to the stations is also helpful when the circuit breakers are relatively far away, and may also be a requirement for local code.

Pedestal Base Designs

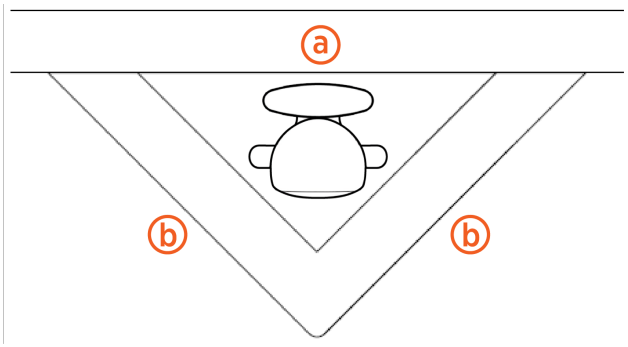
There are three basic pedestal base designs:

- In front of a curb **(a)** - Does not obstruct a pedestrian pathway or disturb landscaping.

  900 mm (3 ft) on each side **(b)**

  Area: 0.42 m^2 (4.5 ft^2)

  Volume: 0.26 m^3 (9 ft^3)



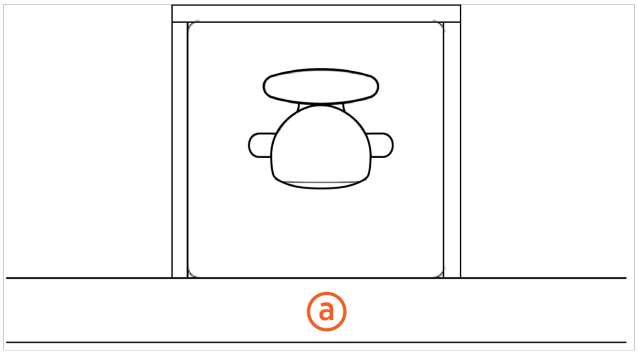
- Behind a curb **(a)** in a planter or berm

  1350 mm (4 ft 5 in) on each side

  Area: 0.37 m^2 (4 ft^2)

  Volume: 0.23 m^3 (8 ft^3)

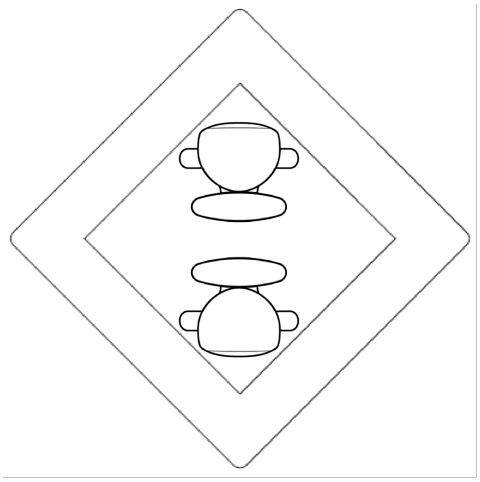
> **NOTE:** Use a retaining wall as needed to prevent dirt from accumulating on the pad.



- Two stations back to back, centered between four spaces 900 mm (3 ft) on each side

  Area: 0.84 m^2 (9 ft^2)

  Volume: 0.51 m^3 (18 ft^3)

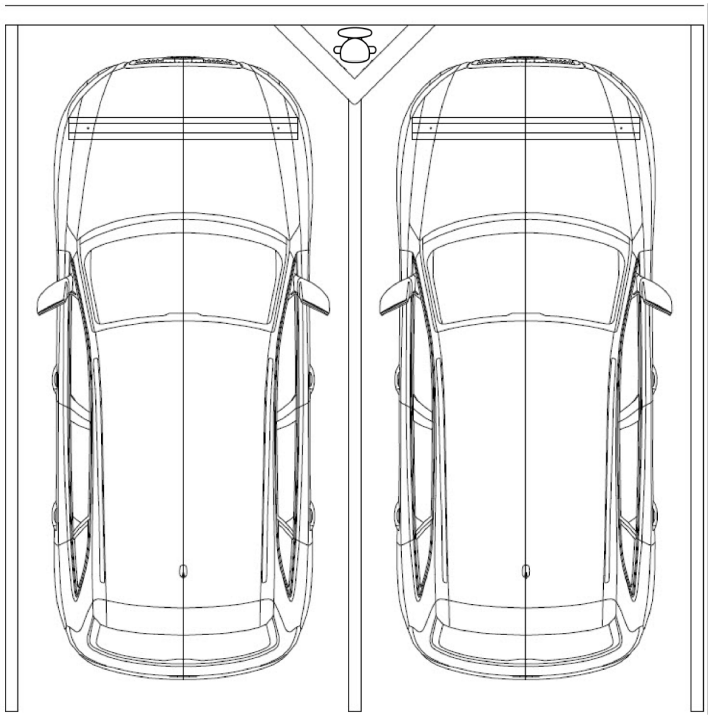


Pedestal Configurations for Different Parking Arrangements

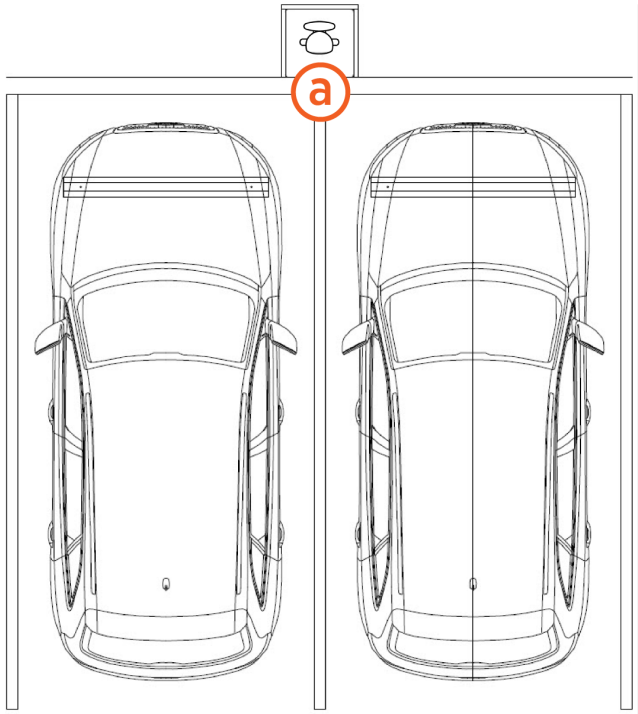
The pedestal base design can be configured in a variety of ways to serve different parking arrangements. Ensure a sufficient volume of concrete to provide anchoring for the charging station.

NOTE: ChargePoint charging stations are available in various product lines and configurations. Images in this document might not match your station exactly; however, the information is applicable unless otherwise noted.

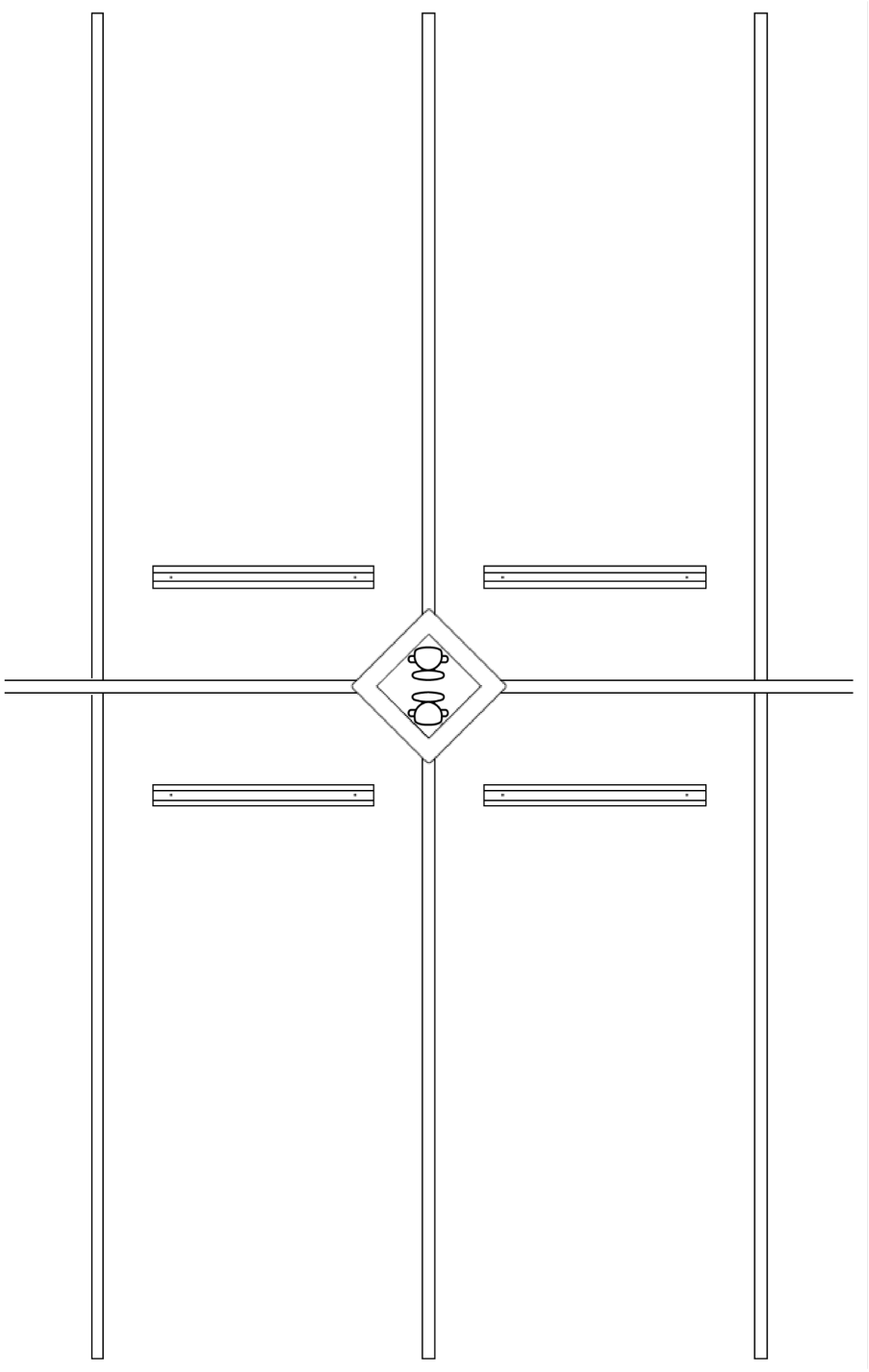
- Place the station against the curb between spaces with wheel stops 900 mm (3 ft) from the front of each stall. The base of the charging station can be flush with the parking spaces or at curb level.



- Place the station in a planter or berm between spaces with wheel stops 900 mm (3 ft) from the front of each stall or the curb **(a)**.



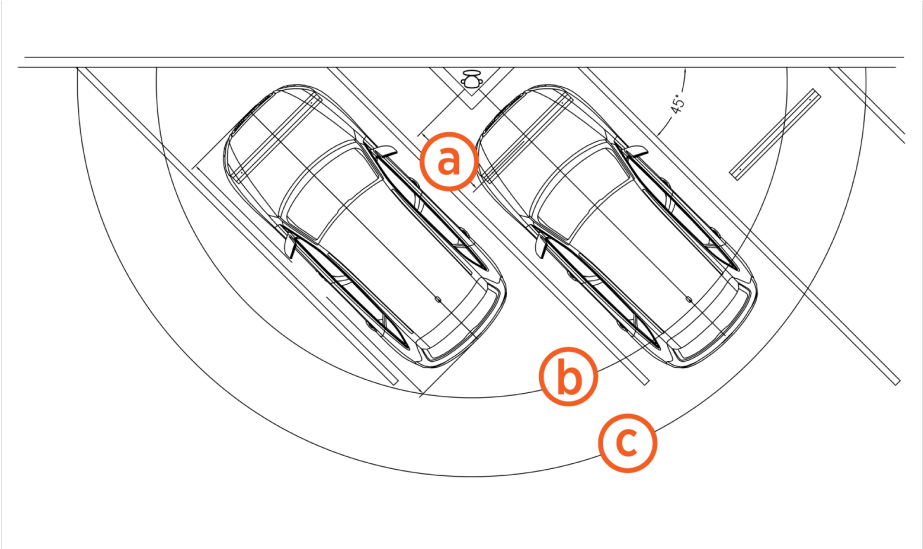
- Place two stations back to back centered on four spaces with wheel stops 900 mm (3 ft) from the front of each stall. The base of the charging station can be flush with the parking spaces or at curb level.



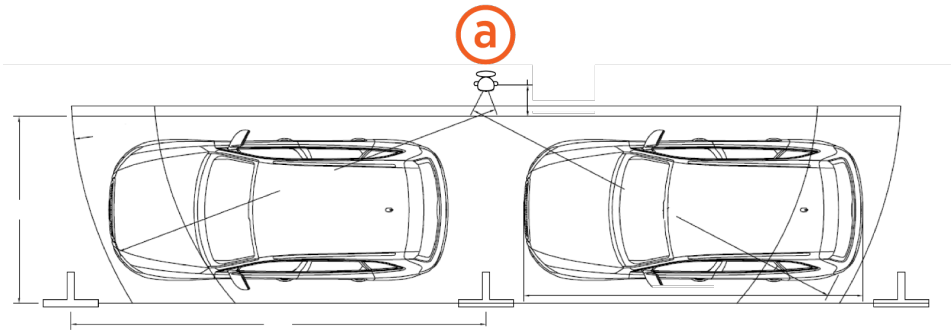
- When placing a dual holster station centered on the right space, the charging cables can reach two vehicles. Place a wheel stop 1220 mm (4 ft) **(a)** from the center of the charging station.

  Note the following details for this arrangement:

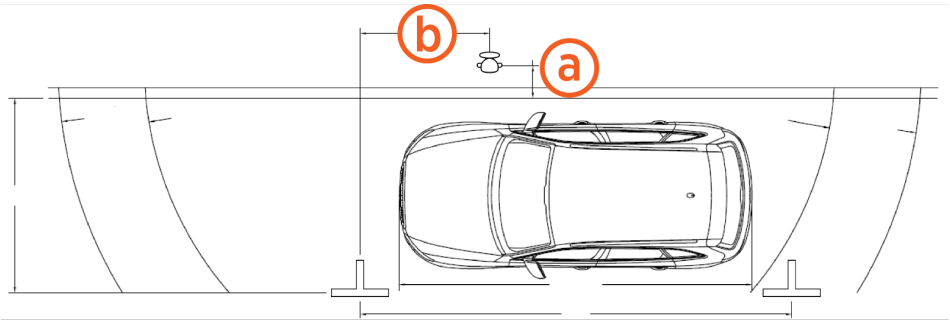
  - The arc shows the usable reach of the two charging cable lengths available: 5.5 m (18 ft) **(b)** and 7 m (23 ft) **(c)**.
  - The 7 m (23 ft) cord option is recommended for this configuration.
  - The base of the charging station can be flush with the parking spaces or at curb level.
  - Ensure to install **EV Charging Station** signs on both spaces.



- Place a dual holster station centered between two parallel parking spaces, each 6 m (20 ft) long. Place the station **(a)** 450 mm (18 in) from the curb. A 7 m (23 ft) charging cable is recommended.



- Place a single holster station for a single parallel parking space 6 m (20 ft) long. Place the station **(a)** 450 mm (18 in) from the curb, and 1.8 m (6 ft) from the front of the parking space **(b)** This allows the cord to reach any part of the vehicle without blocking the curb side doors.



Civil and Mechanical Design 3

Use the following guidance to design the civil and mechanical aspects of the site.

Each charging station can be installed attached to a wall or on a concrete pedestal with a Cable Management Kit (CMK). The pedestal can be mounted on a newly poured pad or an existing concrete surface.

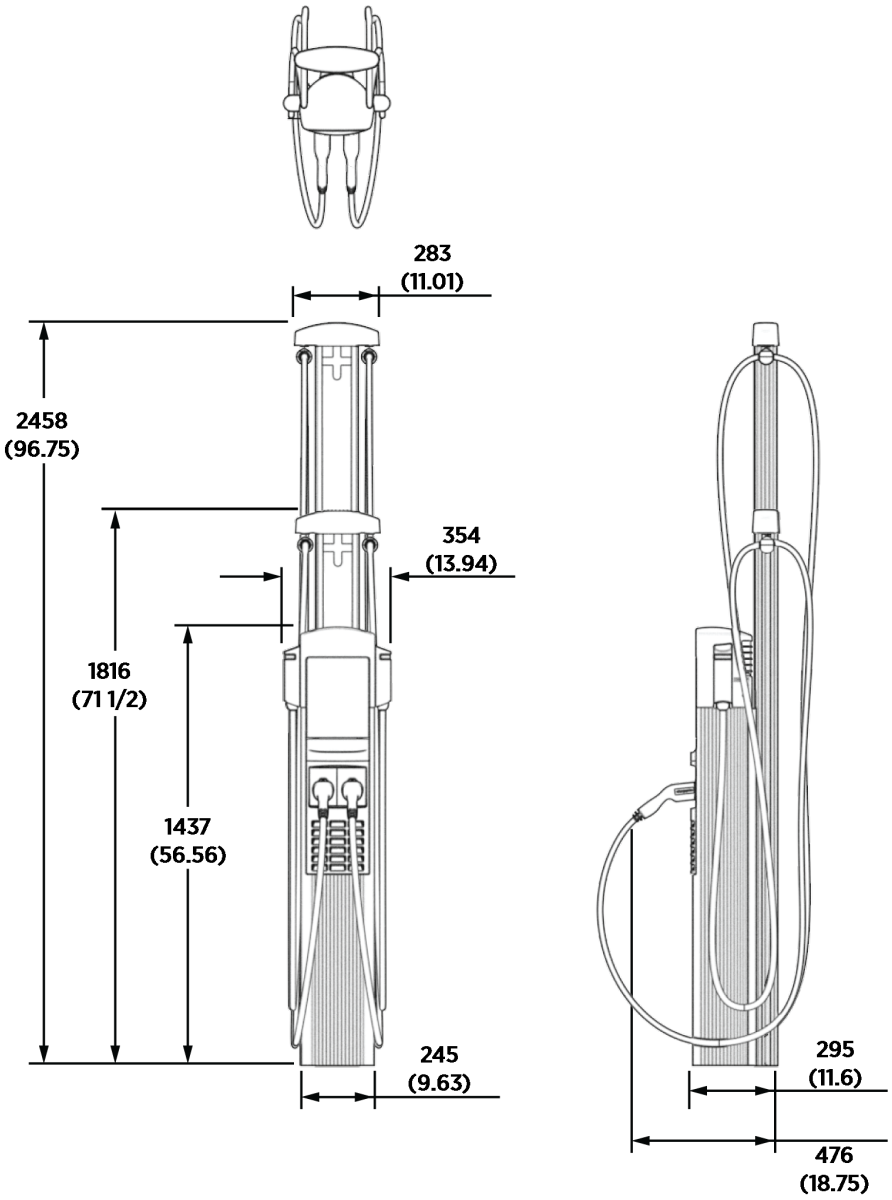
Component Dimensions and Weights

The station is a vertical enclosure with the weights and dimensions shown as follows:

Station Configuration	Approximate Weight
Single port, wall	62 kg (136 lb)
Dual port, wall	68 kg (150 lb)
Single port, pedestal	71 kg (155 lb)
Dual port, pedestal	76 kg (168 lb)

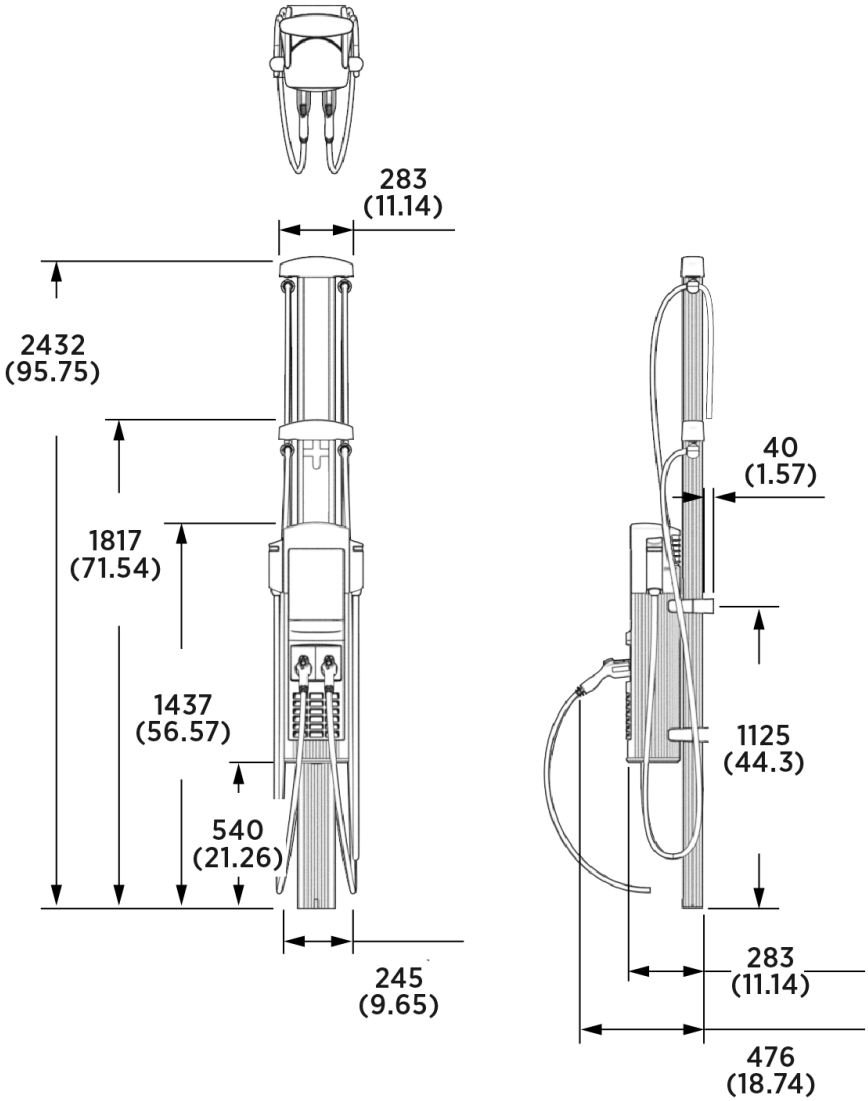
Pedestal Mount

NOTE: Images are not to scale. Measurements appear in metric units (mm) followed by imperial equivalents (inches).



Wall Mount

NOTE: Images are not to scale. Measurements appear in metric units (mm) followed by imperial equivalents (inches).



Concrete Pad Specifications

IMPORTANT: The concrete surface must be smooth and cannot exceed a slope of 20 mm per meter (1/4 inch per foot). If an existing concrete surface does not meet the slope requirement, a localized concrete pad must be poured and leveled to meet the slope requirement.

The concrete pad must either be designed to be site-specific or must meet one of the specifications below. In some extreme conditions, a larger pad may be required. For sites with less stringent seismic, soil, or wind conditions, a smaller pad may be possible.

Conservative stability specifications for CP6000 are listed below for the following design scenarios:

1. 150 mph wind, high seismic, Class 3 Soil
2. 150 mph wind, high seismic, Class 4 Soil
3. 150 mph wind, high seismic, Class 5 Soil
4. 125 mph wind, high seismic, Class 3 Soil
5. 125 mph wind, high seismic, Class 4 Soil
6. 125 mph wind, high seismic, Class 5 Soil

All scenarios assume:

- Must not be installed in asphalt.
- Minimum concrete rating 3500 PSI.
- All-threaded M16 anchor bolts are embedded 150 mm (6 in) into the concrete pad and are made of ASTM F1554 Grade 36 carbon steel and hot dip galvanized (HDG).
- Epoxy anchors may be used (for installations in existing concrete) if edge of concrete opening for conduit is greater than 50 mm (2 in) from the edge of the hole for the anchor bolt.
- No expanding bolts are used.

IMPORTANT: For installations in existing concrete, consult a civil engineer to ensure sufficient volume and strength of concrete.

CP6000 Station with 18 ft Cable (6 ft Cable Management Kit)

Minimum concrete block size for all design scenarios (1–6):

- Width: 600 mm (24 in)
- Length: 600 mm (24 in)
- Thickness: 600 mm (24 in)

CP6000 Station with 23 ft Cable (8 ft Cable Management Kit)

Minimum concrete pad dimensions vary by design scenario:

CP6000 Concrete Pad Specifications

Design Scenarios	Pad Width		Pad Thickness
1	600 mm (24 in)	600 mm (24 in)	1350 mm (54 in)
2	600 mm (24 in)	600 mm (24 in)	1350 mm (54 in)
3	600 mm (24 in)	600 mm (24 in)	1350 mm (54 in)
4	600 mm (24 in)	600 mm (24 in)	600 mm (24 in)
5	600 mm (24 in)	600 mm (24 in)	600 mm (24 in)
6	600 mm (24 in)	600 mm (24 in)	600 mm (24 in)

If the pad does not meet these specifications, a structural engineer must inspect and approve it for the charging station's dimensions and weight.

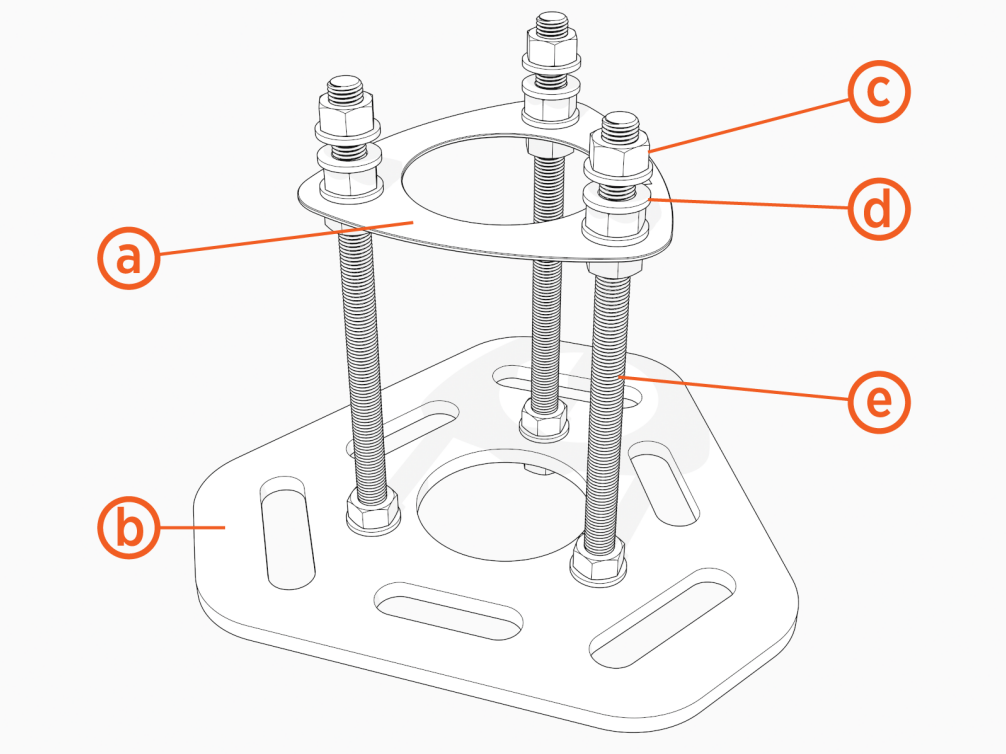
Specification	CP6000 Short Unit (18 foot cable, 6 foot CMK)	CP6000 Tall Unit (23 foot cable, 8 foot CMK)
Weight	68 kg (152 lb)	77 kg (170 lb)
Height	1843 mm (6.047 ft)	2457 mm (8.064 ft)
Width	354 mm (1.161 ft)	54 mm (1.161 ft)
Frontal Area	Height x Width	Height x Width
Center of gravity height	689 mm (2.26 ft)	740 mm (2.428 ft)
Anchor bolts size and quantity	M16 (x3)	M16 (x3)
Anchor bolts embedment	6 inch	6 inch

Concrete Mounting Template

IMPORTANT: Use a ChargePoint Concrete Mounting Template (CMT) when installing a new pedestal mount charging station or replacing an existing non-ChargePoint pedestal mount station. You do not need a CMT if you are installing a wall mount charging station or replacing an existing ChargePoint station.

Use a CMT when installing charging stations on existing concrete (on an intermediate floor only).

You must order the CP6000 CMT separately, with sufficient lead time before site construction. This kit ships separately from the ChargePointCP6000 charging station.



(a) Upper template

(b) Lower template

(c) Nuts (x 15)

(d) Washers (x 18)

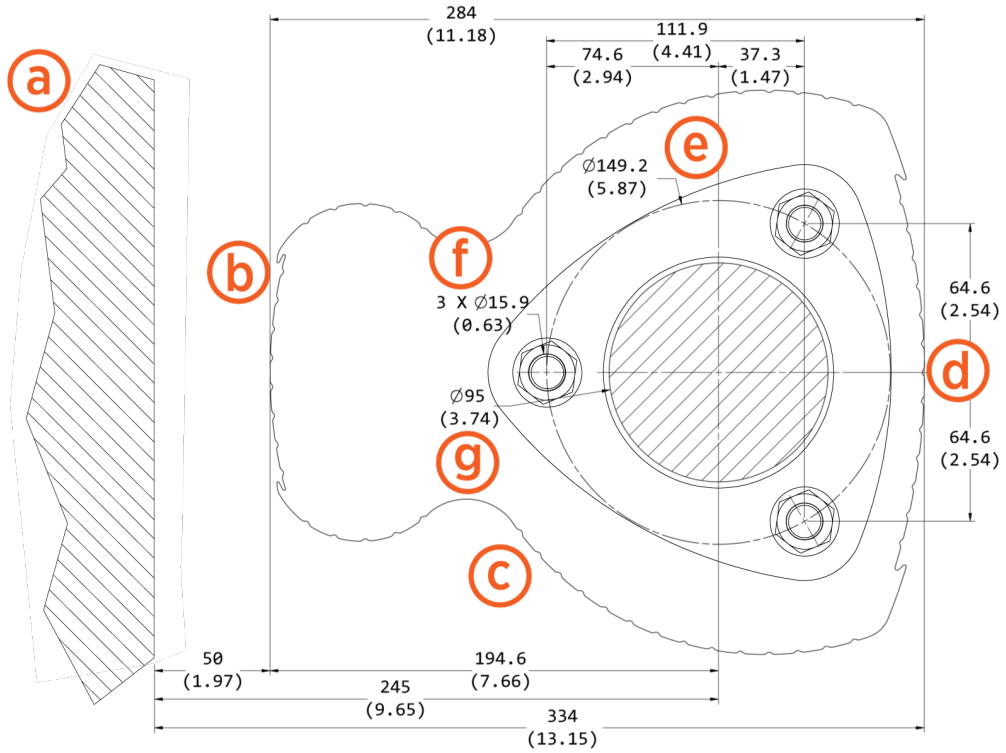
(e) Anchor bolts (x 3)

The Concrete Mounting Template kit components you need to use, the tools required, and the installation steps vary depending on the type of installation: new concrete or existing concrete.

NOTE: You do not need a CMT if you are installing a wall mount charging station or replacing an existing ChargePoint station.

Pedestal Mount Bolt Pattern

NOTE: Images are not to scale. Measurements appear in metric units (mm) followed by imperial equivalents (inches).



(a) Wall

(b) CMK footprint

(c) Pedestal footprint

(d) Front

(e) Bolt circle

(f) Bolt or anchor

(g) Conduit stub-up within this area (new concrete only)

Pedestal-Mount Specifications

The CP6000 must be installed either on a newly poured concrete pad embedded with the Concrete Mounting Template(CMT), or on an existing concrete surface using the Surface Conduit Entry (SCE) kit. As an alternative, precast concrete blocks are available from third-party providers. For more information, contact ChargePoint.

NOTE: Stub-up entry for underground wiring is the most common installation method. Surface entry for above ground wiring is permitted only where underground wiring is not feasible, such as in parking garages. In such cases, the Surface Conduit Entry (SCE) kit is available and includes the hardware needed for installation on an existing concrete surface.

Required Tools and Materials

In addition to the CP6000Concrete Mounting Template kit, the site construction team needs:

- Digging tools (shovel, spade, etc.)
- Materials to prepare the form for pouring concrete
- Concrete as specified by site drawings
- Rebar as specified by site drawings
- 24 mm (1 in) wrench
- Level
- Cut-resistant gloves
- Drill or hydraulic hole punch (if using armored cable)
- Conduit, ducting, or armored cable in the amounts and types specified by site drawings, that complies with local code (see the rest of this document for conduit sizes and routing)

Install a Station in New Concrete

Perform the following steps to install into new concrete:

WARNING: Failure to install the ChargePointCP6000 in accordance with these instructions and all local building practices, climate conditions, safety standards, and all applicable codes and ordinances may lead to risk of death, injury, or property damage, and will void the Limited One-Year Parts Exchange Warranty.

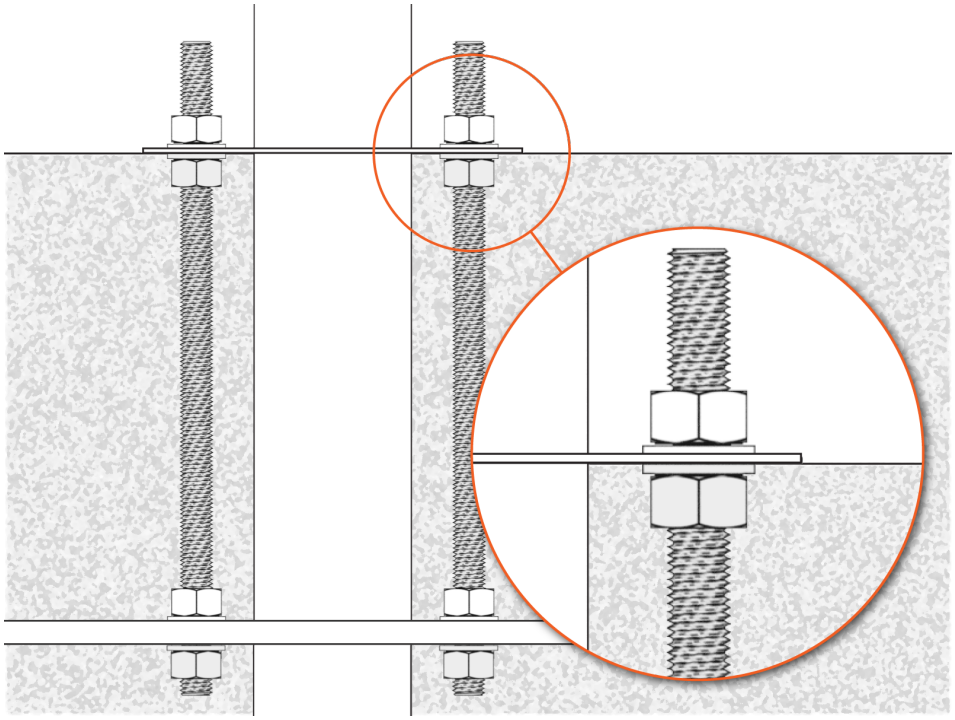
1. Trench and excavate an opening to accommodate the wiring conduit and the concrete mounting pad that meets local codes and requirements, per site drawings.
2. Run conduit to each station as needed. If the station needs wired Ethernet access, run Ethernet conduit.
3. Build the form and lay rebar for the foundation.
    - The concrete block must measure at least 600 mm (24 in) on all sides.
    - The conduit stub-up needs to measure between 152 mm (6 in) and 590 mm (23.2 in) above the concrete surface.

CAUTION: Ensure that the following are addressed before you proceed:

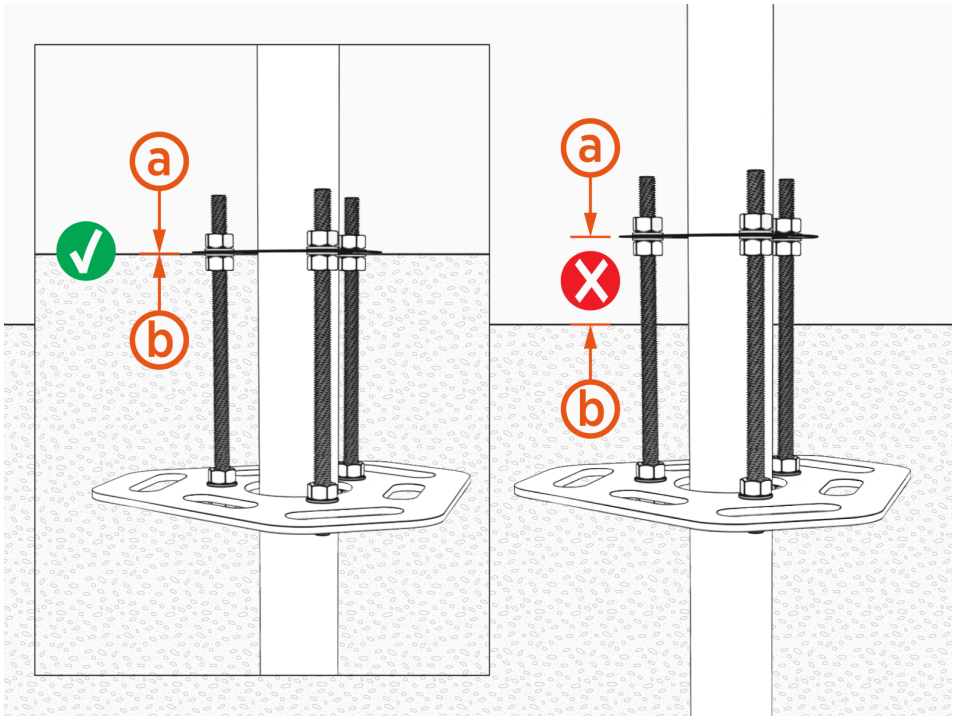
- The 600 mm (24 in) concrete base requirement applies when a new pad is poured on virgin ground. This ensures sufficient volume and strength to support the pedestal and anchoring hardware.
- It is critical that the conduits are positioned properly and plumb. The tolerance where the conduits enter the station is 2 mm (1/16 in).

4. Align the CP6000CMT over the conduit stub-ups with the two bolts facing forward and the third bolt to the rear.

5. Slide the CP6000CMT over the conduit stub-ups until the top surface of the template is level with the top surface of the concrete when poured.

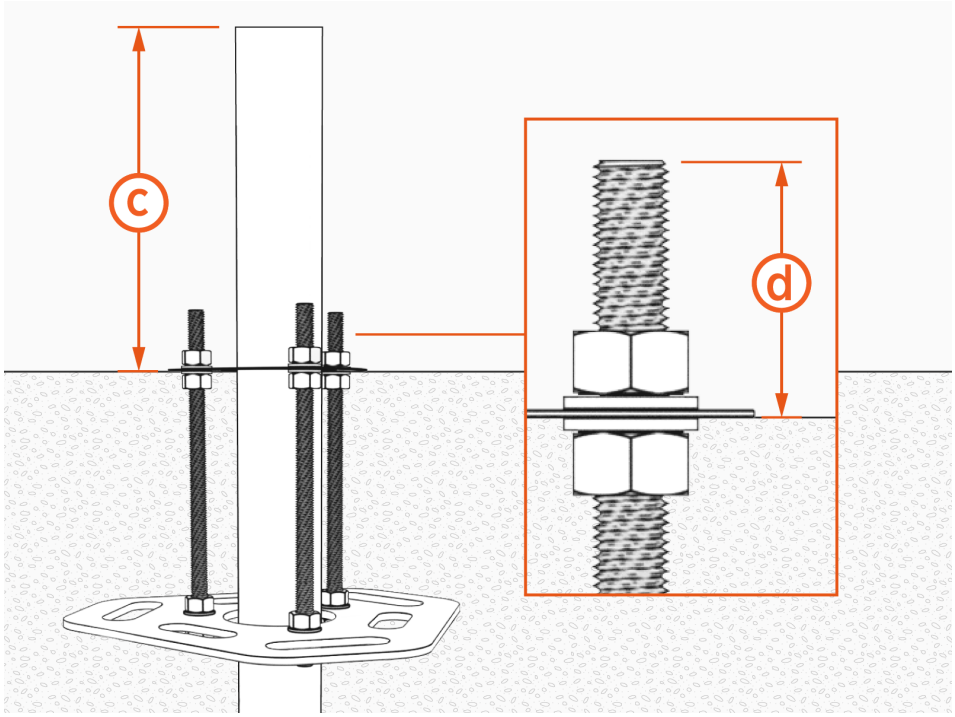


The bottom of the upper template **(a)** must align with the surface of the concrete **(b)**.

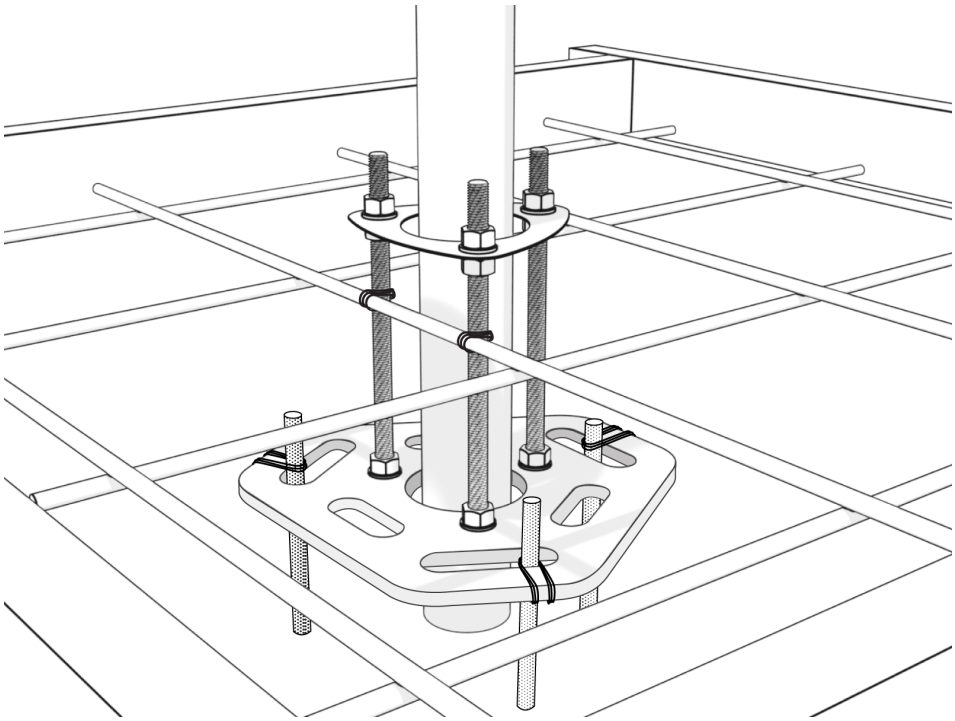


6. Ensure the conduits are plumb.

7. Use a level to check that the CP6000CMT is level from front to back and from side to side.
8. Conduit height **(c)** must be between 456 mm (18 in) and 590 mm (23.2 in). Each bolt **(d)** must extend between 60 mm (2-1/2 in) and 100 mm (4 in) above the concrete surface.



9. Before pouring concrete, tie the CP6000CMT to rebar to help hold it in place.



IMPORTANT: The CP6000CMT and the conduit must be secured in place to prevent them from moving out of position while the concrete is poured and curing.

10. Pour the concrete.

> **NOTE:** Make sure the concrete surface between the conduits is completely level and free of any irregularities.

11. Refer to the measurements in this guide and ensure the anchor rod locations are correct before the concrete is dry.
12. Use a level to ensure the bolts are plumb.

You are now ready to install the CP6000 pedestal mount charging station.

Replace an Existing ChargePoint CT4000 or CPF50 Charging Station

IMPORTANT: Ensure compliance with all applicable local codes. Modify these instructions as necessary to align with the codes in effect at your installation location.

NOTE: If existing conduit stub-up diameter is greater than 32 mm (1-1/4 in), you must remove the concrete and replace it.

CT4000 and CP6000 station pedestals use the same bolt pattern, so the new CP6000 station should fit the existing anchor bolts.

If you are replacing a CPF50 charging station, contact ChargePoint to order a CPF50 Adapter Kit.

Review Concrete Pad Specifications and ensure that the dimensions of the existing concrete slab meet the requirements.

To safely mount a CP6000 charging station, the concrete must be at least 300 mm (12 in) thick. At this thickness, all of the CP6000 mounting bolts must be positioned as follows:

- At least 610 mm (24 in) from the front, side, and rear edge of concrete slab

IMPORTANT: If the existing pad does not meet the specifications above, a structural engineer must inspect and approve the pad for charging station dimensions and weight.

Replace an Existing Non-ChargePoint Charging Station

If an existing charging station (from a manufacturer other than ChargePoint) is already in place at the installation site, complete these tasks:

- Turn off all power to the station and disassemble according to the original manufacturer's instructions.
- Cut away any existing bolts or non-power conduit stub-up to ground level.
- You may need to plug cut-away conduits at the slab end and disconnect wiring at the other end.

Replace a Charging Station with Surface or Side Entry Conduit

To replace a charging station with surface or side entry conduit, the site construction team needs the following:

Quantity	Description	Purpose
	Electric hammer drill with 12 mm (1/2 in) or larger chuck.	
1	Epoxy adhesive for concrete such as Hilti RE-500	Fill drilled holes.
1	Electrical cleaning and maintenance aerosol, any angle spray duster, 235 ml (8 oz)	Clean drilled holes. Note: Compressed air will work.
1	Slow spiral round-shank masonry drill bit • 19 mm (3/4 in) diameter • 12.5 mm (1/2 in) shank • 254 mm (10 in) drill depth • 305 mm (12 in) length overall	Drill 19 mm (3/4 in) holes in concrete. Note: The holes must be at least 150 mm (6 in) deep.
1	Drill bit for concrete embedded rebar, round • 19 mm (3/4 in) bit size • 12.5 mm (1/2 in) shank diameter • 305 mm (12 in) length overall	Drill 19 mm (3/4 in) hole through rebar.
1	Nylon loop handle brush • 19 mm (3/4 in) brush diameter • 75 mm (3 in) length brush • 216 mm (8 1/2 in) length overall	Clean drilled holes.
1	Push-on round cap, fits 16 mm (5/8 in) - 17.5 mm (11/16 in) OD, 12.7 mm (1/2 in) inside height, pack of 100	Keeps the epoxy inside the drilled holes in situations where the slab is only 150 mm (6 in) deep.

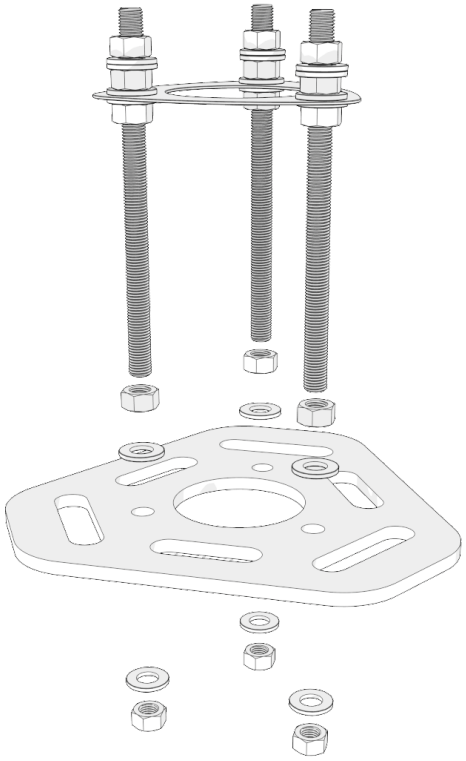
NOTE: The quantity listed in the table is based on installation of one charging station.

The consumption rate of these products varies depending on conditions at the installation site.

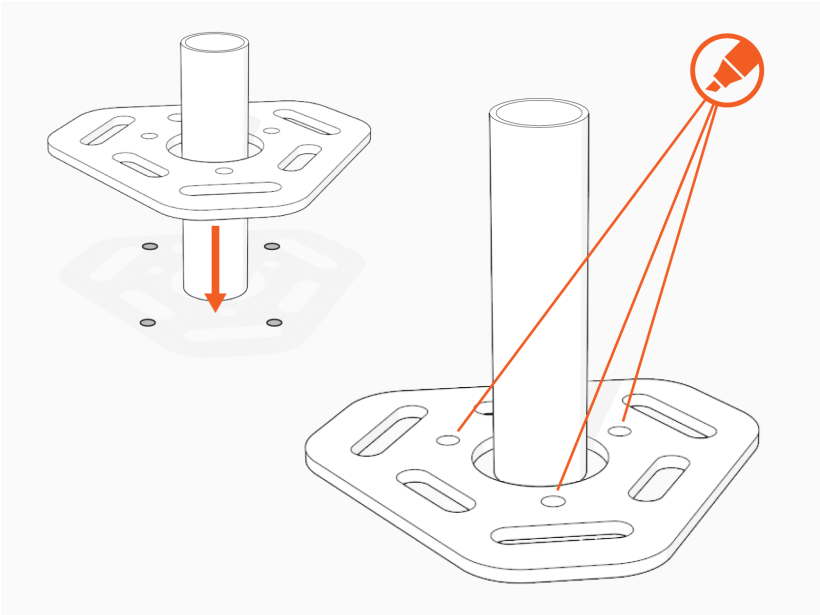
Installation Instructions

The installation instructions are as follows:

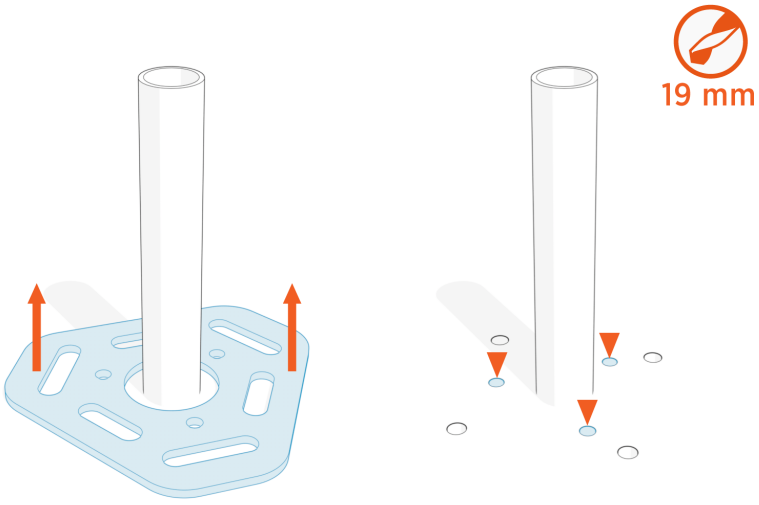
1. Remove the lower template and all nuts and washers from below the upper template.



2. Place the lower template on the concrete and mark the hole locations.
    - When placing the template, consider the charging station's total footprint.
    - If installing over an existing conduit stub-up or armored cable, position the center of the template around that stub-up or armored cable.



3. Remove the template and drill three 19 mm (0.75 in) diameter holes 250 mm (9.85 in) deep into the concrete.
    - You may need two drill bits: one for the concrete (with the pilot) and another for the rebar (without the pilot). Always start the hole using the standard drill bit, and then switch to the rebar drill bit only if drilling through rebar.



4. Remove all dust from inside the drilled holes using compressed air, a vacuum, or a brush.
5. Remove the bolts from the upper template.

6. Fill each hole with epoxy to about 65 to 75 mm (2.5 to 3 in) below the top of the hole. Continue immediately to the next step because the epoxy sets quickly.

> **NOTE:** Inserting the threaded bolts displaces the epoxy, causing it to fill the holes to the grade level. If the epoxy is below grade level after the next step, add more epoxy.

7. Place the upper template over the holes.
8. Insert the bolts through the upper template into the holes.

> **IMPORTANT:** Rotate the bolts as you insert them. This allows the epoxy to fully coat the threads of the bolts, reducing the amount of trapped air.

> **NOTE:** Leave the upper template in place.

9. Use a bubble level to ensure the bolts are plumb.
10. Allow the epoxy to cure (depending on cure times recommended by the epoxy manufacturer).

You are now ready to install the CP6000 pedestal mount charging station.

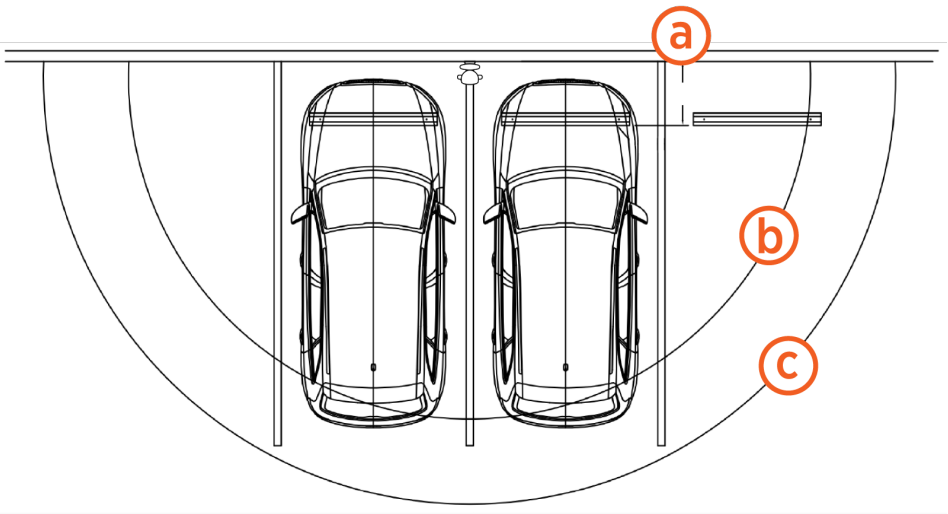
Wall-Mount Specifications

For wall mounted stations:

- The wall must be smooth, stable, and plumb.
- The minimum height of the wall must be 1160 mm (45.7 in) above a finished floor.
- Place wheel stops 900 mm (3 ft) **(a)** from the wall.

- The arcs show the usable reach of two charging cable lengths available, 5.5 m (18 ft) **(b)** and 7 m (23 ft) **(c)**.

> **NOTE:** Ensure the space between the wall and the charging station is clear and free of debris.



> **IMPORTANT:** Ensure the wall supports the station. If mounting to a hollow wall, bridge at least two studs using a 41 mm (1 5/8 in) channel strut.

> **WARNING:** If not installed correctly, the ChargePoint charging station may pose a fall hazard, leading to death, personal injury, or property damage. Always use the provided Concrete Mounting Template shown preinstalled here, or a ChargePoint approved surface mounting solution, to install the ChargePoint charging station. Always install in accordance with applicable codes and standards using licensed professionals. Non approved installation methods are performed at the risk of the contractor and void the Limited One-Year Parts Exchange Warranty.

Drainage

Ensure any slopes, walls, or fencing at the site do not trap water around the charging station installation site. The system is only built to withstand water to the height of the conduit stub-up.

> **WARNING:** Exposing the ChargePoint charging station to water above the height of the conduit stub-up could create an electrocution, shock, or fire hazard. Cut power to the charging station if it is exposed to standing water and contact ChargePoint before the charging station is powered on.

Clearances

For pedestal installations, the conduit stub-up must be a minimum of 230 mm (9 in) from any obstructions to the rear. This includes other charging stations. Check applicable codes for any additional clearance requirements.

Accessibility

Comply with regional accessibility laws, regulations, and ordinances. The CP6000 charging station must not block ramps or pathways and the height of the interactive display cannot exceed the maximum height as dictated by local laws.

Signage

Refer to local and regional code to design the following elements for the site:

- Any required re-striping of parking spaces
- EV or Accessible EV signs
- EV or Accessible EV paint markings on and around the parking spaces

Electrical Design 4

Electrical Requirements

At a minimum, each Level 2 charging station, either single or dual port, requires the following:

- A dedicated single phase electrical circuit from 40 A to 80 A
- A new circuit breaker at the electrical panel
- Conductor wiring and circuit protection sized in accordance with all applicable codes

Consequently, a CP6000 charging station with two charge ports typically requires two power input circuits, one circuit per port. There may be situations where both ports share a main single circuit. If power capacity is limited at a site or to reduce costs for electrical infrastructure, consider ChargePoint Power Management options for power sharing at the circuit level, panel level, transformer, or site level.

IMPORTANT: Ensure compliance with all applicable local codes. Modify these instructions as necessary to align with the codes in effect at your installation location.

The CP6000 charging stations are available with a maximum amperage of either 50 A or 80 A.

- If the charging station allows a maximum of 50 A, Power Select current options include 16 A, 24 A, 32 A, 40 A, 48 A, and 50 A.
- If the charging station allows a maximum of 80 A, Power Select current options include 16 A, 24 A, 32 A, 40 A, 48 A, 50 A, 56 A, 64 A, 72 A, and 80 A.

Power Share allows a dual-port station to share power from a single circuit across two ports, adjusting power depending on whether one or both are charging. Standard wiring uses an independent circuit for each port. Power Share can be used in combination with Power Select.

Refer the CP6000 datasheet at ChargePoint Product Reference Documentation for information about the following:

- Electrical input
- Electrical output
- Mounting and functional interfaces
- Safety and connectivity features
- Safety and operational ratings

Additional Electrical Considerations

In addition to the minimum electrical requirements, consider the following factors to ensure a safe and compliant installation:

- The charging stations are AC electrical vehicle (EV) supply equipment and are permanently connected to AC networks.
- Evaluate existing electrical infrastructure to determine if the existing utility service and electrical panel capacity is sufficient.
- Ensure appropriate electrical wiring, over current circuit protection, and metering, if required, is in place.
- Identify costs for any necessary upgrades and/or a new dedicated electrical panel.
- ChargePoint recommends using a licensed electrician to evaluate available capacity and identify any upgrades that may be required.
- If a dedicated EV electrical panel is required, choose a panel location in close proximity to the charging stations.
- Determine raceway or conduit runs for electrical wiring from the electrical panel.

General Wiring Considerations

Ensure that the installation location is equipped with service wiring that supports the charging station's power requirements.

Conduit and wire size are determined based on the length of runs from the electrical panel to the station location. Service wiring must be run through conduit to comply with local electrical codes. Consult national and local codes or a project engineer to determine the grade, quality, and size of the conduit or cable.

Attach the conduit with a listed adapter. Use a sealing method that meets all applicable code requirements.

The CP6000 Concrete Mount Kit accommodates service wiring through the flare, conduit, or locally appropriate wiring method. Visit Pedestal Mount Concrete Preparation for more information.

NOTE: All wiring and conduit is supplied by the contractor unless otherwise indicated.

For full product specifications, refer to the CP6000 Datasheet.

Wall Mount Considerations

- CP6000 wall mounted charging stations use surface mount wiring.
- When pulling electrical wiring for wall mount stations, the conduit and wire must be brought to the location where the stations will be mounted. Flex conduit is typically used to bring the wire to the station. Wiring is brought in through knock outs in the bottom of the charging station.

Pedestal Mount Considerations

- CP6000 pedestal mounted charging stations typically require service wiring installed underground to enter through the bottom of the station.
- When pulling electrical wiring for CP6000 pedestal mount, ensure at least 1.5 m (5 ft) of wire remains above grade.

Conduit

The outside diameter of conduit must not exceed the sizes called out in the pedestal mounting template: 95 mm (3.74 in). Conduit stub-ups must measure between 152 mm (6 in) and 590 mm (23.25 in) above grade.

Conduit stub-ups must not extend higher than 600 mm above ground level.

Electrical Supply Requirements

Wiring must be sized in accordance with all applicable codes for continuous load devices. The main standard for cable size is based on the appropriate National Electrical Code (NEC) in the United States and Canadian Electrical Code (CEC) in Canada. The terminal block supports conductors up to 2/0 AWG (70 mm^2) in the United Stations and 1/0 AWG (50 mm^2) in Canada.

To ensure reasonable efficiency of operation, ChargePoint recommends that branch circuit conductors be sized to limit voltage drop to no more than 3%, and that the combined voltage drop for feeder and branch circuits not exceed 5%.

When planning multiple EV charging stations, it is best practice to separate non-continuous from continuous loads, with all branch circuits for EV charging on a dedicated electrical panel assembly with adequate circuit breakers. When sizing new electrical panels dedicated for EV charging, all branch circuits must support continuous load.

CP6000 charging stations are designed for connection to and operation on rated voltages of 208 V or 240 V (phase to phase) at 60 Hz. Source must have neutral bonded to ground to establish 120 V phase to ground.

CAUTION: CP6000 charging station is rated Over-voltage Category III and includes surge protection for absorbing transient over voltages. CP6000 charging stations are tested to IEC 61000-4-5 (4 kV) standards. In countries where extra Surge Protection Device protection is required, check the national codes for categorization and installation of the equipment. Ensure that the following are addressed before you proceed:

- Use copper conductors only.
- Use new circuit breakers only.
- All power and ground connections (especially those at the breaker) are clean, tight, and torqued to specification. Remove all oxide from all conductors and terminals before connecting wiring.

Port Capacity	Breaker Rating
80 A/port	100 A breaker per port
48 A/port	60 A breaker per port
40 A/port	50 A breaker per port

Be aware of these requirements before installing the charging station:

- CP6000 charging stations comply with Class B.
- The CP6000 is Class I grounded equipment and must be grounded.

Consult your electricity grid operator regarding requirements for local regulations. Depending on the desired rated power, the installation of the charging station may require registration with and approval by your electricity grid operator.

Grounding Requirements

CP6000 charging stations must be connected to a grounded, metal, permanent wiring system. An equipment-grounding conductor must be run with circuit conductors and connected to an equipment-grounding terminal on the charging station.

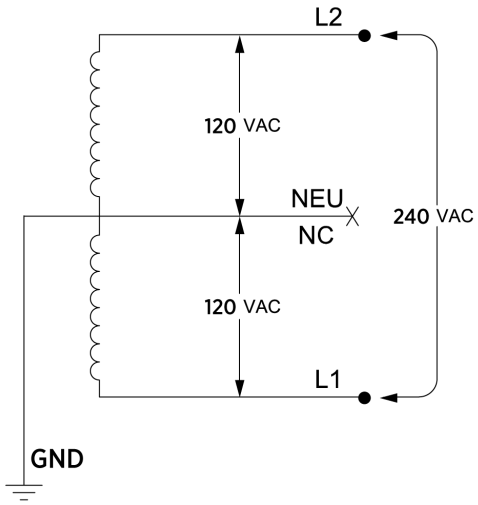
A grounding conductor that complies with applicable codes must be grounded to earth at the service equipment or, when supplied by a separate system, at the supply transformer, or may be grounded to an earth electrode. Ensure the grounding conductor complies with all applicable codes.

Connect to these Systems

- 120/240 V AC, 1Ø Bonded Neutral

  Station is connected to L1 and L2

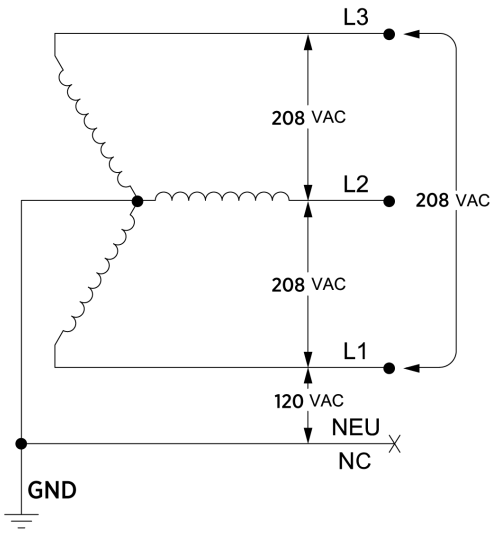
  Neutral is not used



- 120/208 V AC, 3Ø Wye Bonded Neutral

  Station may be connected to any two lines

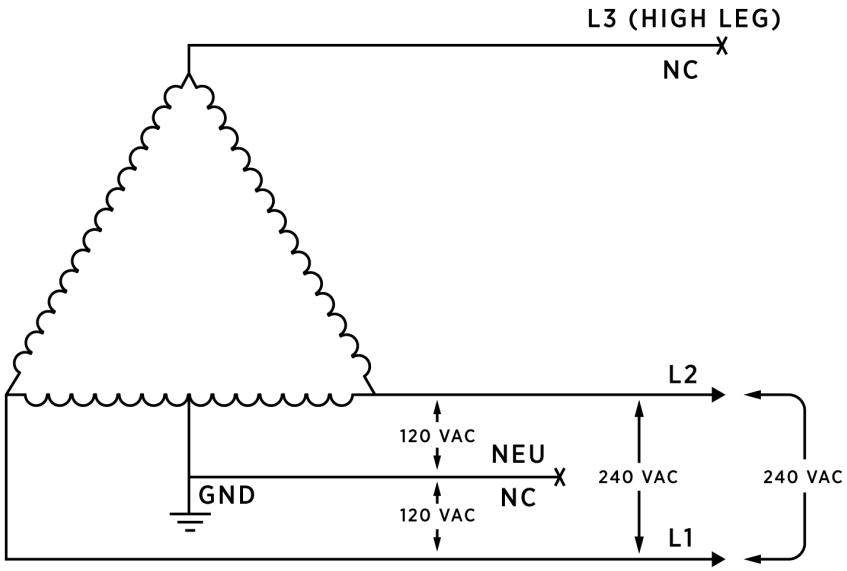
  Neutral is not used



- 120/240 VAC, 3Ø Delta Center tap grounded Bonded neutral

  Station must be connected to L1 and L2 only. Do not connect any part of the system to L3 Neutral is not used

  Not recommended for new construction



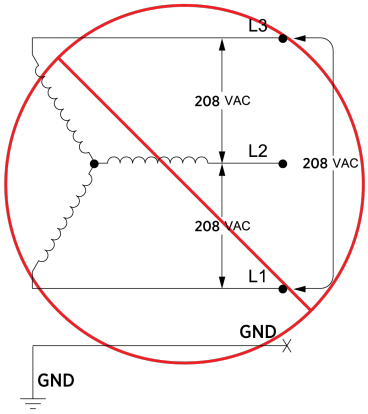
Do not Connect to these Systems

- 208 V AC 3Ø Wye, ungrounded

  Floating Neutral

  Voltage of either line to ground is undetermined

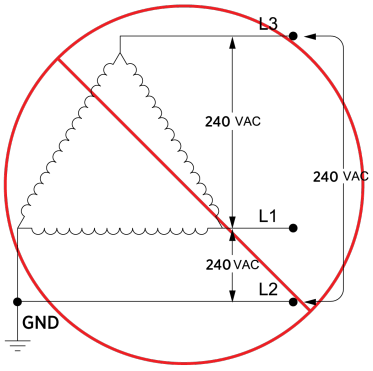
  Neutral is not grounded



- 120/240 V AC 3Ø Delta, corner-grounded

  Voltage of any line is not 120 V nominal relative to ground

- Any system where the center point of the AC power source is not grounded.



Connectivity 5

A consistently strong cellular signal is needed before installers can activate the vehicle charging station. Weak or sporadic signal can affect crucial aspects of the charging station, including:

- Accuracy in reporting
- Ability for drivers to use the mobile app
- Ability for customer support to troubleshoot problems
- Support for advanced features such as Power Management or Waitlist

A strong signal is also required for the ChargePoint Assure maintenance and management programs.

ChargePoint stations use cellular data connections to reach ChargePoint Cloud Services. This allows secure, PCI-compliant data connections without requiring any other form of internet connectivity at an install site or imposing additional network management responsibilities on a site host.

Each station has its own cellular connection.

NOTE: Cellular connection is needed only if there is no Ethernet to USB network connection.

Signal Strength and Quality

You must use a cellular signal detection device (such as a Siretta Snyper LTE or equivalent) to take signal strength readings at the exact proposed mounting location of the charging station. If the charging station does not have its own cellular connection, take the signal strength reading at the proposed mounting location of the gateway station.

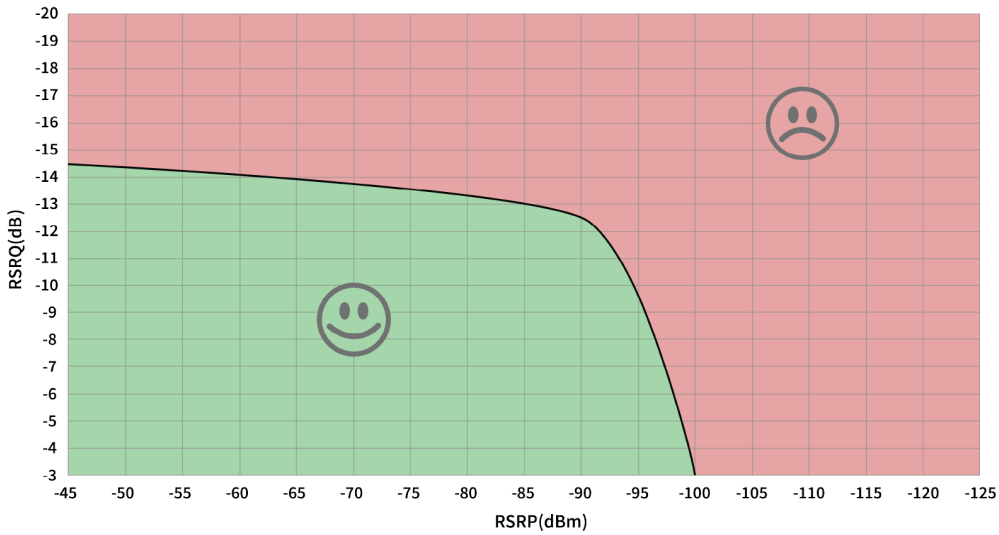
In North America, ChargePoint products all support LTE bands 2, 4, and 5. The most commonly supported carriers to check during site evaluation are:

- US: AT&T, T-Mobile, and Verizon
- Canada: Rogers, Telus, and Bell

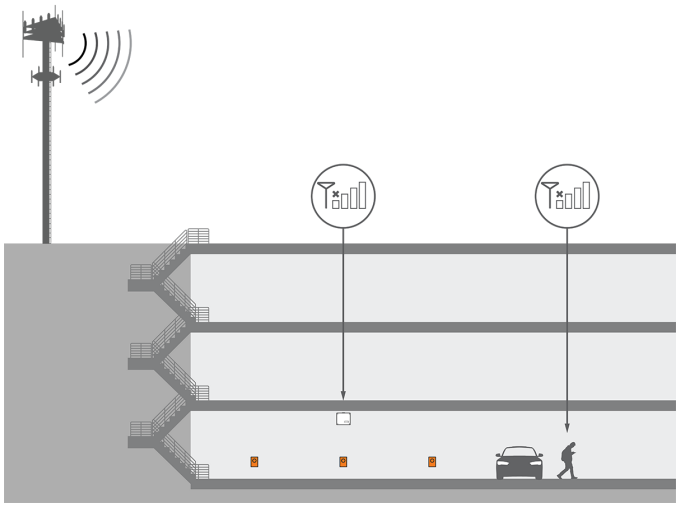
You must test the LTE signal strength at the proposed mounting location of every gateway station and ensure the location meets the minimum RSRQ at -12.5 dB or better, for RSRP measured at -90 dBm or better. Refer to the graph for acceptable combinations.

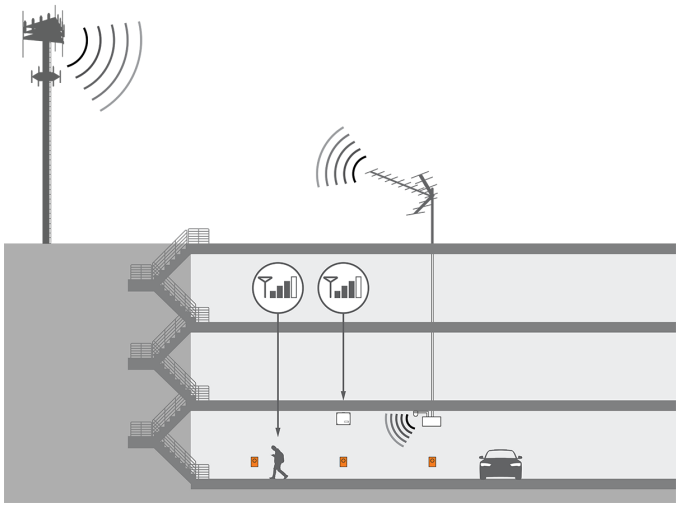
NOTE: Cellular signal strength is measured in dBm, a logarithmic unit expressed as a negative number. Because dBm values are negative, a value closer to zero indicates

a stronger signal. For example, -70 dBm represents a stronger signal than -85 dBm, while -90 dBm indicates a weaker signal than both.



If the signal strength is weaker than this, take cellular readings at the location where any cellular signal booster antennas will be installed. Ensure enough signal exists for that repeater model. Install repeaters to boost the strength of the cellular signals. Repeaters are often required when installing charging stations in an underground garage or enclosed parking structure.





For other regions, or if the site does not have strong signal on these bands, contact your ChargePoint representative for additional solutions.

ChargePoint strongly recommends a consultation with a cellular connectivity specialist before all installations. A consultation can verify:

- Service with a supported carrier on a supported LTE band
- Available signal and local noise levels on applicable bands
- Site changes to correctly meet your needs, both for station bandwidth and other phone coverage for customer or tenant satisfaction

Repeaters

Some sites require repeaters to ensure strong signal to all stations. If a repeater is required, look for a model with these features:

- Specifically LTE-compatible on the listed bands
- Multi-carrier
- Multi-band
- Not already dedicated to FirstNet or other first responder-specific networks
- Auto-gain recommended

NOTE: Do not rely on readings taken with a cell phone when conducting site surveys. Many signal boosters and network extenders may not be compatible with ChargePoint hardware, including certain types of Distributed Antenna Systems (DAS), micro/nano/pico/femto-cells, and carrier- or band-specific signal boosters.

Repeaters are not allowed in France. Contact the French service provider for more information.

Ethernet Requirements

- For Ethernet communications to an external network connection:
    - Outdoor rated Cat 6 and above cables (Cat 6a, Cat 7, Cat 7a, Cat 8) must be used for runs less than 100m (300 feet). Use a shielded, outdoor-rated, 4-pair twisted-pair Ethernet cable supporting 1 Gbps up to 200m with extended-reach Ethernet cable runs between 100m and 200m (300 and 600 feet). Ethernet runs longer than 200m (600 feet) are not permitted.
- The cable shield must be grounded.
- Site Qualification Form for Ethernet and Network Configuration for Ethernet and VPN Connectivity has been reviewed.

Limited Warranty Information and Disclaimer

The Limited Warranty you received with your charging station is subject to certain exceptions and exclusions. For example, your use of, installation of, or modification to, the ChargePoint® charging station in a manner in which the ChargePoint® charging station is not intended to be used or modified will void the limited warranty. You should review your limited warranty and become familiar with the terms thereof. Other than any such limited warranty, the ChargePoint products are provided "AS IS," and ChargePoint, Inc. and its distributors expressly disclaim all implied warranties, including any warranty of design, merchantability, fitness for a particular purposes and non-infringement, to the maximum extent permitted by law.

Limitation of Liability

CHARGEPOINT IS NOT LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, PUNITIVE OR CONSEQUENTIAL DAMAGES, INCLUDING WITHOUT LIMITATION LOST PROFITS, LOST BUSINESS, LOST DATA, LOSS OF USE, OR COST OF COVER INCURRED BY YOU ARISING OUT OF OR RELATED TO YOUR PURCHASE OR USE OF, OR INABILITY TO USE, THE CHARGING STATION, UNDER ANY THEORY OF LIABILITY, WHETHER IN AN ACTION IN CONTRACT, STRICT LIABILITY, TORT (INCLUDING NEGLIGENCE) OR OTHER LEGAL OR EQUITABLE THEORY, EVEN IF CHARGEPOINT KNEW OR SHOULD HAVE KNOWN OF THE POSSIBILITY OF SUCH DAMAGES. IN ANY EVENT, THE CUMULATIVE LIABILITY OF CHARGEPOINT FOR ALL CLAIMS WHATSOEVER RELATED TO THE CHARGING STATION WILL NOT EXCEED THE PRICE YOU PAID FOR THE CHARGING STATION. THE LIMITATIONS SET FORTH HEREIN ARE INTENDED TO LIMIT THE LIABILITY OF CHARGEPOINT AND SHALL APPLY NOTWITHSTANDING ANY FAILURE OF ESSENTIAL PURPOSE OF ANY LIMITED REMEDY.

FCC Compliance Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications.

Important: Changes or modifications to this product not authorized by ChargePoint, inc., could affect the EMC compliance and revoke your authority to operate this product.

Exposure to Radio Frequency Energy: The radiated power output of the 802.11 b/g/n radio and cellular modem (optional) in this device is below the FCC radio frequency exposure limits for uncontrolled equipment. The antenna of this product, used under normal conditions, is at least 20 cm away from the body of the user. This device must not be co-located or operated with any other antenna or transmitter by the manufacturer, subject to the conditions of the FCC Grant.

ISED (formerly Industry Canada)

This device complies with the licence-exempt RSS standard(s) of Innovation, Science and Economic Development Canada (ISED). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Cet appareil est conforme aux flux RSS exemptés de licence d'Innovation, Sciences et Développement économique Canada (ISDE). L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter.

Radiation Exposure Statement: This equipment complies with the IC RSS-102 radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20 cm between the radiator and your body.

Énoncé d'exposition aux rayonnements: Cet équipement est conforme aux limites d'exposition aux rayonnements ioniques RSS-102 Pour un environnement incontrôlé. Cet équipement doit être installé et utilisé avec un Distance minimale de 20 cm entre le radiateur et votre corps.

FCC/IC Compliance Labels

Visit chargepoint.com/labels.